

Mansfield Park Surgery
Patient Participation Group Meeting
19th May 2026

Present: Roy Cleaver – Chair
Louise Webb – Deputy Practice Manager
Diana Constantine
Hilary Oldham
Pat Lyons
Joy Kelsey
Cathy Bolsover
Gill Siddall
John Leech

Apologies had been received from Janet King, Helen Coe and Karin Black.

Sadly, Chris Harris has resigned from the group.

Roy as Chair welcomed members to the meeting which was quorate.

Minutes of the meeting on 26th January 2026 – were agreed and signed.

Actions from the last minutes -

Diana Constantine presented a bag of beautiful Twiddle-muffs to the surgery. There will be more to follow.

Cathy Bolsover has done a splendid job cleaning some of the signage for the surgery and was thanked.

Practice Update – Dr Izzy Yerburch will be taking over the hours that Dr Tracy Wood had worked and it is planned that she may become a partner eventually.

The surgery physio has left for Bradford and hopefully a new physio will be starting in August.

The surgery is using text more and more to contact patients with reminders of annual reviews, GP messages, etc. Two messages will be sent but no more if patient doesn't respond.

E consult is not generally popular.

The building extension is all ready to go.

Sadly, the boiler has died and new boilers are being investigated.

Members Questions:

The GP contract includes significant changes focused to improve local population health through a series of obligations including prevention. What is the surgery committing to and how can the PPG support?

The surgery already has robust systems in place with an extended pharmacy service checking patient's medication.

New Guidelines for referrals?

This new system is very unpopular and it is hoped that the decision will be reversed. There are now no straightforward referrals as they now have to go to the advice and guidance teams and responses can unfortunately take between 8 - 12 weeks. It is causing untold problems.

What are the Target sessions which the surgery take part in?

These are mandatory training sessions and all surgeries in the area participate at the same time. 2 are held per year. The topics for the non-clinical staff are quite difficult to be approved.

GP Talk

There has been a lot of interest in the talk being given by Dr Colinette Margerison on Hormones, Health & Weight.

The talk is on Thursday 28th May in Medstead Village Hall at 7pm.

Members of the group will arrive at 6.30pm to set out chairs etc. A largely female audience is anticipated.

Exit Survey

The last survey was conducted in June 2025 and it is proposed to hold another on 16th June. It is hoped that members of the group will be available to help.

Louise anticipates that the results on waiting times for appointments and in the waiting room will be less positive this time round as there has been a huge rise in the number of patients with mental health problems, anxiety which are affecting the length of consultations and putting a strain on the practice. ADHD has a 2 year wait.

Date of Next Meeting – Monday 20th July at 3pm.