

MANSFIELD PARK SURGERY
PATIENT PARTICIPATION GROUP
MINUTES OF MEETING HELD ON 4th NOVEMBER 2025

PRESENT - Roy Cleaver – Chair, Louis Webb – Deputy Practice Manager, Alex Webb – Dispenser, Cathy Bolsover, Chris Harris, Diana Constantine, Gill Siddall, Helen Coe, Hilary Oldham, Janet King, John Leech, Joy Kelsey, Pat Lyons.

APOLOGIES – Karin Black, Louise Barnwell.

ELECTION OF OFFICERS – Roy Cleaver was voted in as Chair & Gill Siddall was voted in as Secretary for the coming year.

Louise thanked the PPG team for their help with the practice and how it is helping shape improvements.

Louise was thanked for her enthusiasm for the surgery and all that involved.

MINUTES of meeting on 14th July 2025 – agreed and signed.

ACTIONS - None

PRACTICE UPDATE

The surgery is currently struggling with a high level of sickness making life difficult. Sadly, the patient population seems to be in a grumbling sort of mood at present which is causing low morale. Roy will write a letter of appreciation for all the staff and several members offered to put positive posts of recent experiences on Facebook.

Still waiting for news of the extension.

More flu & Covid injections had been given than ever this autumn - around 2,000 but this is nearly at an end.

MEMBERS QUESTIONS –

Medication - what are the rules about the disposal of unwanted and unused medication? This medication goes to be incinerated. Only medication dispensed by the surgery can be dealt with. Medication cannot be dispensed again once returned and there would be concern about how it had been stored. The dispensary is also currently short staffed with the current turn-around of prescriptions at a 5-day level. A recent survey had shown 100% satisfaction with the dispensary!

10 Year Plan – There is not enough detail available currently. There does appear to be a repositioning of services in the community. Not enough consultation or funding!

Online Appointments – more online appointments had been added but sadly they do seem to be either misunderstood by patients or abused which is not helpful.

A31 Group – Boundaries Surgery, Chawton Park Surgery and the Wilson Practice are the three surgeries in this group. The services this group provide vary slightly to those that Mansfield Park Surgery offer and in the way they are funded.

Mansfield Park Surgery is part of a PCN and is able to choose how to spend the PCN funding. Dr King is the lead doctor representing the surgery.

Terms of Reference – these were agreed by all and will just be updated for the current date.

GP Talk – The first talk on cardiology had been well attended but the second on cancer not so well so.

Suggestions for a talk in the spring of 2026 were –

Menopause & HRT

Weight Loss

Mental Health

Orthopedics

Weight Loss might possibly be the most popular but this list will be discussed with the doctors.

2026 Meeting Dates

Monday January 26th at 3pm

Tuesday April 28th at 3pm

Monday 13th July at 3pm

Tuesday October 6th at 3pm

NEXT MEETING

Monday January 26th at 3pm.

Joy Kelsey gave her apologies for this meeting.