

Mansfield Park Surgery

Minutes of the Patient Participation Group meeting held on 29th April 2025

Present: Roy Cleaver (Chair), Louise Webb (Deputy Practice Manager), Gill Siddall, Cathy Bolsover, Diana Constantine, Helen Coe, Hilary Oldham, Janet King, John Leech, Sally Turner.

Richard Lipscombe (Dispensary Manager) was welcomed to the meeting as were new members Helen Coe and Sally Turner.

Apologies – Pat Lyons, Chris Harris & Joy Kelsey.

Members Questions –

1. What effect will the abolition of NHSE and the 50% reduction in staffing costs of ICB have on the practice? *Details are not known yet. A lot of management structure is being reduced which is good but there will be a large cost in redundancies. More detail on the ICB situation should be known fairly soon. Good news is that waiting lists are being reduced.*
2. Clinical trials? *The surgery is not currently registered for these.*
3. Commissioning/ Contracting Funds? *Surgery is currently paid up according to what signed up for.*
4. Cat & Dog Bites? *If wounds need stitches a trip to A&E or Petersfield Hospital is required as suturing is not available at the surgery. Otherwise, wounds can be looked at and the Tetanus status of the patient determined.*
5. What is GP Retainer? *A retainer is a fully qualified GP who has chosen to take a break from general practice to maybe raise a young family and they can be kept in the system for 5 years before they need to consider their position within general practice.*
6. What news on the damaged wall etc.? *The tender for work on the damaged wall has been accepted and work should start end of May. Legal paperwork from ICB is awaited regarding the extension*

Dispensary

Richard Lipscombe gave a very interesting report on the surgery dispensary. It is not a pharmacy as no pharmacist employed. The ancient rule 1 mile rule applies and the surgery cannot dispense for any patient living within a mile of the surgery Not only is dispensing carried out but there is a lot of administration dealing with all repeat prescription repeat requests etc. HRT prescriptions have risen 400%. Some medication is difficult to obtain with the situation in Ukraine not helping and Brexit possible playing a part too. Some medications are labelled specifically as for use in Europe or UK. Four Marks pharmacy is currently dealing with 4000 prescriptions per month – a drop from 8000. The shop is also generally very poorly stocked. Richard was thanked for a very interesting insight into the dispensary.

Minutes of last meeting on 27th January 2025.

Agreed and signed.

Actions arising from last minutes

Louise clarified the position of patients attending the Chawton Park Surgery for minor injuries. It is preferred that the patient say they have attended for a minor injury not that their own surgery is not able to deal with it. Petersfield Hospital is good for minor injuries.

Surveys – help with carrying out a further survey of patients' opinions will be carried out by members of the PPG at a date to be arranged. Monday considered to be the best day of the week. The format of the survey will be much the same as previously.

Practice Update Louise reported that the Covid spring booster programme was being very successful with a good uptake. RSV & Shingles inoculations are also going well. The surgery has one partner who is currently on long term sick leave with no end yet in sight. This is obviously putting a strain on the other partners. There is a pool of 5/6 locums who can be called on to help. This is having an effect on the time it takes to progress test results etc. No minor surgery is currently carried out at the surgery.

GP Talk Medstead Village Hall is booked from 6.30pm on Thursday 22nd May for the talk on Cancer Care Services which is to be given by Dr Julie Smallwood. Talk starts at 7pm.

Members offered their assistance in putting our chairs etc.

Sally Turner reported that Alton Cardiac Rehab now offers a rehab service for cancer patients in addition to heart and stroke rehab. Sally will supply leaflets for our Cancer talk.

Actions A date for the surveys is to be decided..

Meeting closed at 4.15pm

Date of next PPG Meeting – Monday 14th July at 3pm.

Gill Siddall gave her apologies for this meeting so a secretary will be required