

**MANSFIELD PARK SURGERY
MINUTES OF THE PATIENT PARTICIPATION GROUP MEETING
HELD ON 23 APRIL 2024 AT THE SURGERY**

PRESENT; Roy Cleaver (Chair), Louise Webb, Deputy Practice Manager, Gill Siddall, Hilary Oldham, Patricia Lyons, Janet King, Joy Kelsey, Karin Black

APOLOGIES; Michelle Bunce, Chris Harris, Johanna Tyler, Louise Crow

IN ATTENDANCE; Dr Eamonn King

The Chair welcomed Dr King to the meeting.

DECLARATIONS OF INTEREST AND QUORUM

There were no declarations of interest, and the meeting was declared quorate.

MINUTES OF THE LAST MEETING.

The Minutes of the Meeting held on 30 January 2024 were accepted as a true record.

ACTIONS ARISING FROM THE LAST MEETING.

The Patient Survey had been carried out. The overall response was very positive.

The public talk has been arranged and members have been heavily involved in advertising it.

MEMBERS QUESTIONS.

Members were invited to put questions to Dr King. When asked what kept him awake at night he said it was often the question of finance. Wages had gone up 7% and utility charges had also risen. Louise said that staff shortages, especially currently in the Dispensary were also a problem.

Dr King said an influx of new patients would be good. Currently there are around 7,000 registered but there is capacity for 8,500. It is also estimated that there is a quite a number of potential patients living in the catchment area who have not bothered to register with a doctor. We should be encouraging people to do so. The possibility of having information stands available at village fetes or other events was discussed.

Dr King also mentioned that it was very unlikely that Mansfield Park Surgery would merge with Boundaries Surgery

A question was asked as to what impact the recent damage to the surgery was having. As the walls are unsafe it means one room and the waiting area on that side cannot be used. There are also some difficulties with the lack of car parking.

Roy asked if help would be needed with Covid clinics. Louise said help would be welcome as numbers were high with May clinics fully booked

PRACTICE UPDATE

Louise reported the following:

1. Covid clinics had begun, and the uptake was good.
2. The recent Quality Outcome Framework (Health checks) results were good
3. The Dispensary was still short staffed due to long term sickness

PATIENT EXIT SURVEY

Thanks were given to Roy, Chris and Janet who had carried out the survey.

Results were very positive with patients being very happy with the service they were getting.

It was thought that another survey should be carried out in the autumn.

WEBSITE

Louise reported that most of the Partners did not like the Website and that it was very much a work in progress. The current contract finishes in July

NAPP

The week beginning 3rd June is national PPG week. There are no plans for us to mark this.

EVENING TALK

The talk by Dr Peter Savill in Medstead Village Hall on 30 April has been advertised. Hilary said the technology was in place.

It was agreed that members will arrive by 6.45pm to set out the chairs. Roy will give a short introduction and asked Louise for a short bio of Dr Savill.

OTHER IDEAS AND ACTIONS

It had been suggested that staff produced short articles about their daily work. however, Louise said they felt they were too busy to take this on

DATE OF THE NEXT MEETING

16 July 2024 at 3pm